



AFTER HOURS SERVICE PROCUREMENT

The Auckland Regional After Hours Network (ARAHN) is an alliance of the three Auckland District Health Boards (DHB), seven Primary Health Organisations (PHO), the Auckland After-Hours Consortium (the Consortium) and Homecare Medical (formally known as HML). The Consortium represents 11 Urgent Care clinics contracted to provide services according to ARAHN's specifications. An alliance structure was developed to provide regional co-ordination across clinic services, telephone triage, public communications, clinical governance and integrated reporting.

ARAHN have secured service contracts for the delivery of after-hours care until June 2015. Future services are required to be purchased following a formal and transparent procurement process to support the district for a further five years.

Invitation to Register your Interest in providing the After Hours/Overnight Service

You are invited to register your interest in providing this service.

The Auckland Regional After Hours Network would welcome registrations of interest from individual organisations, or groups of organisations that wish to collaborate, to provide the service.

The service comprises the following components:

1. Funded After Hours clinics open until 10pm and Overnight clinics open 24hrs, 7 days a week.
2. Provides face to face consultations with an appropriate health professional for patients with acute and semi-acute conditions and short term advice, medication and care as required supporting the patient until they are able to access their regular/usual provider for ongoing management of their condition.
3. Enables high need, high disparity populations, including CSC/HUHC holders, to receive an affordable services irrespective of the locality in which they reside.
4. Equivalent or improved access to After Hours services noting Ministry of Health requirement of 95% of population being within 60 minute drive time.
5. Equity of After Hours providers across the Auckland metro to avoid over and under-servicing of areas.
6. One community based After Hours clinic within each district to provide overnight services.
7. Appropriate accreditation to Urgent Care standards.

The procurement plan is attached to provide some further detailed context and give clarity around the procurement process to be followed and the service specification required.

How to Register your Interest

If you are interested in providing this service please access the relevant documents on GETS (Government Electronic Tenders Service) via the link below from 24th March 2015.

<https://www.gets.govt.nz>

You will need to register your details and create an account in order to view the documents. You will see the response forms and a timeframe by which you should return your response.